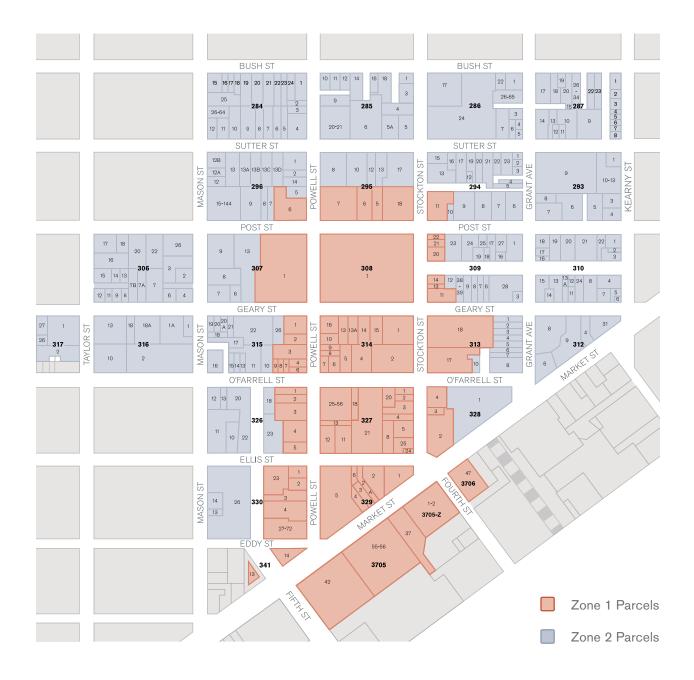


USBID SERVICES

USBID Service Levels

The USBID currently operates in two zones as outlined in the district map on page 2 of this one-pager. Service levels have been adjusted based on the details of each zone. Here is a summary of the adjustments that are currently received based on service zones.

| SERVICES | ZONE 1 | ZONE 2 |
|---------------------------------------|---|-------------------|
| Cleaning Team | 4 Cleanings/Day | 3 Cleanings/Day |
| Pressure Washing | Every week | Every 2 weeks |
| Safety and Hospitality Ambassadors | Min. 4 Visits/Day | Min. 2 Visits/Day |
| SFPD 10B Officers | 2 Shifts Daily • 7:00 a.m3:00 p.m. & 3:00 p.m11:00 p.m. | |
| Sidewalk Vacuum | Daily • 9:00 p.m.–5:30 a.m. | |
| 24/7 Member Services | Daily • 24 Hours | |
| Overnight Security Patrol | Daily • 10:00 p.m.–6:00 a.m. | |
| Other USBID Services | Marketing and Events | |
| | Public Realm and Activations | |
| | Advocacy | |



TO REPORT CLEANING AND SAFETY ISSUES CONTACT

MEMBER SERVICES

(415) 781-4456 • CleanandSafe@UnionSquareAlliance.com